IT WORK HOUSE

MANAGED IT AND SECURITY · L3 · THE FLOOR

Everything an insurer now expects, done for you.

The floor for any business with an insurer, a client list or something to lose. Unlimited support, plus the security controls Cyber Essentials and your insurer now ask for, managed by us.

What's included

Unlimited remote support
Call, email or message us. A real person, with a response within one business hour.

Monitoring, patching and EDR
Every device watched, critical updates within 14 days, Bitdefender endpoint protection managed by us.

MFA enforced
Multifactor authentication on Microsoft 365 and every cloud service, with no exceptions for convenience.

Microsoft 365 backup
Mail, OneDrive, SharePoint and Teams backed up independently of Microsoft. Restore tested every quarter.

Email filtering and DMARC
Malicious mail stopped on the way in, your domain protected from spoofing on the way out.

Encryption and admin control
Lost laptops stay private. Nobody works day to day with administrator rights.

Awareness training
Short, practical security training for everyone, once a year.

Annual review and responsibility matrix
We review your setup every year and give you one page that says what we own and what you own.

L3 · PER PERSON, PER MONTH

£45 + VAT

01548 898183
contact@itworkhouse.co.uk
itworkhouse.co.uk/protect

How it works

1

Onboard

We deploy the tools, enforce the settings and fix what we find in the first 30 days.

2

Protect

Monitoring, patching and support run every day. The measured controls report themselves.

3

Review

A written review every year, with a plan for what to fix next.

Also from IT WORKHOUSE

- Cyber Essentials and Cyber Essentials Plus
- Microsoft 365 setup and migrations
- 3CX phone systems
- Networks, WiFi and broadband
- Backup and recovery
- Hardware supply and setup

Charged separately

- Microsoft 365 licences, billed monthly at cost
- Site visits and work outside office hours
- Projects such as new installs and migrations
- Hardware and software

Always quoted before we start, plus VAT.

£45 per person, per month, plus VAT.

Minimum £150 a month. No fixed term, 90 days' notice. L3 needs Microsoft 365 Business Premium or the equivalent Defender licences. If you turn down a recommendation we record it in writing, so everyone knows who is responsible for what.

> *"Of real importance is their helpdesk's personal and very quick response to any calls or queries any member of the team has. Highly recommended."*
>
> **Howard Davies**, Director and Co Founder, Salcombe Distilling Company

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